



Diagnostic Laboratory Medicine

GENERAL INFORMATION

INTRODUCTION

Diagnostic Laboratory Medicine (DLM) is a full-service clinical laboratory, dedicated to serving the laboratory testing requirements of the Greater Boston through the Western MA medical community and southern New Hampshire. Our laboratory houses departments of General Chemistry, Special Chemistry, Endocrinology, Immunology, Therapeutic Drug Monitoring, Toxicology, Immunochemistry, Microbiology, Hematology, Serology, Immunohematology, Urinalysis, Electrocardiography, Infection Control, Client Services, Field Services, Information Technology, Infertility, Pathology, Cytology, Billing, Sales, Service, and Phlebotomy.

SCOPE OF SERVICE

The scope of services offered by DLM covers all major disciplines in clinical and anatomic pathology and the medical laboratory sciences. On-site testing includes the vast majority of tests commonly ordered. Services are provided to physicians' offices, clinics, hospitals, fertility practices, extended care and long term care facilities and homebound patients. A comprehensive phlebotomy service is provided to meet client requirements on a routine as well as a STAT basis. Comprehensive management reports, Utilization Reports, In-Service Training and Infection Control Programs are available and are customized to the client's requirements.

ACCREDITATION

DLM is fully accredited and licensed by the Commonwealth of Massachusetts (DPH) and the Federal Government (CLIA '88), by The College of American Pathologists (CAP) and The Joint Commission on Accreditation of Healthcare Organizations with commendation (JCAHO), and is approved to participate in Medicare and Massachusetts Health reimbursement programs, and is contracted with all managed care health insurers. Additionally, we participate in the Proficiency Testing Programs of the College of American Pathologists (CAP).

STAFF

Dr. Joseph D. Musto is President and Director of Laboratory Medicine and sole Stock holder. He is a Board Certified Clinical Laboratory Director and an Associate Professor of Clinical Pathology at the University of Massachusetts Medical School. Additionally he holds multiple certifications in Laboratory Medicine and has more than 20 publications. The technical personnel are Medical Technologists and Medical Laboratory Technicians certified under CLIA' 88 and state licensure and meet the requirements of CAP and JCAHO to perform and supervise all testing. These individuals hold Masters, Bachelors, and Associate Degrees.

SPECIMEN PICK-UP

DLM maintains vehicles that make regular pick-ups of specimens. Pick-ups are scheduled multiple times during the day. The last pick up is scheduled as late in the day as possible to permit the client to see all of his/her patients by the time the courier arrives. Special pick-ups may be scheduled by calling the laboratory by noon the day the special pick-up is needed. To maintain specimen integrity, our couriers utilize appropriate specimen handling containers.



